

**MEMORANDUM OF UNDERSTANDING
FOR COOPERATION IN POSTAL SECTOR**

BETWEEN

**THE DEPARTMENT OF POSTS, MINISTRY OF COMMUNICATIONS,
GOVERNMENT OF THE REPUBLIC OF INDIA - 2**

AND

**THE MINISTRY OF INFRASTRUCTURE AND TRANSPORT,
ROYAL GOVERNMENT OF BHUTAN**

The Department of Posts, Ministry of Communications, Government of the Republic of India and the Ministry of Infrastructure and Transport, Royal Government of Bhutan, referred to individually as a "Party" and collectively as the "Parties –

DESIRING to enhance cooperation between the two countries and to develop collaboration in the postal sector in accordance with the applicable laws, regulations and policies of both countries, and based on equality and mutual benefit;

CONSIDERING the common interest of the Parties in cooperation in the postal sector;

RECOGNIZING the positive contribution of such cooperation to the development of postal services;

INTENDING to promote mutual cooperation and understanding;

HAVE REACHED the following understanding:

**ARTICLE 1
Purpose**

The Parties will promote cooperation between the two countries in the Postal Sector in areas of mutual interest.

**ARTICLE 2
Implementing Agencies and Designated Institutions**

For the purposes of planning and execution of the cooperation, envisaged under this Memorandum of Understanding (MoU), the Parties designates following Implementing Agencies:

- i. The Department of Posts for the Ministry of Communications; and
- ii. Bhutan Postal Corporation for Ministry of Infrastructure and Transport.

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ARTICLE 3

Areas of Cooperation

Cooperation within the scope of this MoU will be carried out in the following areas:

- i. Facilitate cooperation that would enable synergy in sharing experiences and know-how as per the extant regulations of each country.
- ii. Promote and enhance cooperation at multi-lateral forums involving postal matters, with a view to working for the common interests of both parties.
- iii. Align and exchange postal sector policies and regulations, including sharing and supporting the experience and lessons learned regarding the postal sector governance, compliance, sector enablement plans, and licensing postal sector and activities.
- iv. Facilitate inclusive growth, structured knowledge exchange and technological Collaboration including Digital Address Code.
- v. Strengthening the collaboration among the parties regarding the subjects discussed in Universal Postal Union.
- vi. Promote e-commerce, financial services and exchange of best practices supporting inclusive and sustainable economic growth.
- vii. Other areas of cooperation to be determined by the Parties.

ARTICLE 4

Forms of Cooperation

The Parties shall conduct cooperation within the framework of this MoU in the following forms:

- i. Setting up Joint Working Groups as per Article 6 of this MoU;
- ii. Concluding Implementing Arrangements on specific areas of cooperation as per Article 5 of this MoU;
- iii. Organizing and co-organizing work sessions, trainings, capacity building exercises and other technical exchanges forums.
- iv. Exchange of information and expertise.
- v. Other joint activities as mutually agreed-to by the Parties.

ARTICLE 5

Implementing Arrangements

The nature and framework of specific projects and forms of joint activities, individual and common responsibilities of the Parties or Organisations designated by them related to their execution, financial arrangements, if any, as well as all other relevant norms and principles shall be subject of separate Implementing Arrangements concluded between the Organisations.

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ARTICLE 6
Joint Working Group

If deemed necessary and in case of mutual interest in a more detailed management of individual aspects of joint activities, for the establishment of the procedure to be followed in the execution of agreed projects, as well as for the elaboration of proposals regarding new fields and ways of interaction, the Parties or the Executive Organisations may set up Joint Working Groups.

ARTICLE 7
Principles of Financing

1. The Parties intend that the mutually decided Programmes will be performed on a cooperative basis. Funding arrangements for such activities will be decided upon by the Parties mutually on a case by case basis.
2. The financing of joint activities carried out pursuant to this MoU will be provided by the Parties in accordance with the laws and regulations of respective Parties and subject to the availability of funds allocated for these purposes.
3. The detailed financing of each project will be drawn up in the respective Implementing Arrangement.
4. Nothing in this Article will be construed as creating additional obligations for the parties concerning budgetary provisions to finance cooperation conducted pursuant to this MoU.

ARTICLE 8
Exchange of Information

1. The Parties will exchange information from any cooperation prepared and undertaken under this MoU and Implementing Arrangements. Such results cannot be transferred to third parties without prior mutual consent of the Parties.
2. The Parties, through their Implementing Agencies according to their prevailing national laws concerning the information of limited access, will facilitate the mutual exchange of information concerning the basic directions of their respective national postal programmes.

ARTICLE 9
Confidentiality

The Parties agree to maintain confidentiality of all the information and documents to be exchanged between the Parties and Implementing Agencies pursuant to this MoU. The Parties agree not to use the information for purposes other than those specified under this MoU.

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ARTICLE 10

Customs Regulations and Exchange of Personnel

1. In accordance with relevant laws and regulations, each Party will facilitate customs clearance and work towards waiver of, on best effort basis, all applicable customs duties and taxes for equipment and related goods necessary for the implementation of this MoU. Such arrangements will be fully reciprocal and in accordance with the respective relevant laws and regulations governing the Parties.
2. Each Party will facilitate visits by the personnel of the other Party in pursuance of this MoU and for this purpose, take all actions necessary in order to facilitate the delivery by the competent authorities of required visas.
3. The Parties will ensure that its personnel and equipment involved in the activities decided upon under this MoU will respect political independence, sovereignty and territorial integrity of the host country, and will have a duty not to interfere in internal affairs of the host country.

ARTICLE 11

Liability

The Parties and their respective Implementing Agencies decide on a comprehensive mutual waiver of claims among them and other designated institutions for damages caused to their goods or personnel directly involved in the implementation of this MoU.

ARTICLE 12

Amendment

This MoU may be amended at any time by mutual written consent of the Parties.

ARTICLE 13

Settlement of Disputes

The Parties and Implementing Agencies will endeavor to resolve amicably any disputes concerning the interpretation and implementation of this MoU through mutual consultations between the parties and based on the principles of mutual understanding and respect.

ARTICLE 14

Entry into Force, Duration and Termination

1. This MoU shall come into force upon the date of its signature thereof by representatives of the Parties.
2. This MoU will remain effective for a period of 10 (ten) years and will automatically be extended for subsequent periods of 5 (five) years, unless either Party intends to terminate as per the Article 14.3.

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3. This MoU may be terminated by either Party by giving written notification through diplomatic channels. The termination will take effect six (6) months following the date of the notification.

4. The termination of this MoU will not serve as the basis for the revision or termination of obligations of a financial or contractual nature still in effect.

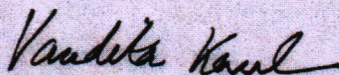
5. After termination of this MoU, subject to further reasonable restriction, both sides will continue exchanging information relating to the areas of cooperation in order to ensure national security; such results cannot be transferred to the third parties without prior mutual consent of the Parties or other corresponding agreement.

The foregoing represents the understanding reached between the Parties on the matter referred to in this MoU and does not create any legally binding obligations upon the parties.

The undersigned being duly authorized representatives of their respective Governments have signed in THIMPHU on the 20 MARCH 2026 in two original copies, in English.

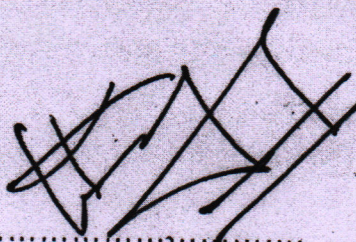
FOR DEPARTMENT OF POSTS

FOR BHUTAN POSTAL CORPORATION



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